



CHILD WELFARE SERVICES APPROVED ONGOING TRAINING HOURS

Each licensed resource caregiver is required to complete ongoing training hours every year in order for their license to be renewed. Effective January 1, 2023, Child Welfare Services (CWS) will begin requiring **each** licensed resource caregiver to complete a minimum of 13-hours of ongoing trainings. The list below are ways to earn those hours.

If you would like to earn training hours from a different source other than this list, please reach out to your CWS Licensing Worker to request the “Ongoing Training Consideration” form and submit the trainings curriculum and other detailed information available to support your request. Please do not submit only the training’s agenda because it does not provide enough detail and information about the type of training, purpose, and outcomes needed in order to be considered.

Please upload all training certificates and “DHS Training Verification” forms into your Resource Caregiver Licensing Portal to keep track of trainings attended and for documentation towards your renewal license.

Child Welfare Services Virtual Trainings & Webinars

- Visit the “trainings” page at <https://rcg.hawaii.gov/trainings> to see a list of all upcoming DHS training’s and to register
- Attend virtual trainings or webinars that focus on foster care topics and needs to learn about specific programs and resources available to you as a resource caregiver and childhood behavior
- When you attend a training or webinar hosted by the Resource Caregiver Support Services provider (Catholic Charities Hawaii), please contact the Warm Line if you have not received an email with your training certificate

“Hawaii Foster Care Connections” Mobile App

Visit the Apple App Store (iPhone, iPad) or Google Play Store (Android devices), search for “**Hawaii Foster Care Connections**” and download the FREE app to your device

- Access previously recorded trainings and conferences under the “training” tab
- To receive training hour credits, complete the short quiz in the Vimeo Description box **OR** complete the “DHS Training Certification” form (only if you did not receive a certificate) and upload to your RCG Licensing Portal account

FosterParentCollege.com

- Online interactive training courses for resource caregivers that is available 24/7 and approved by DHS
- This is a **FREE** service for resource caregivers paid for by DHS. To receive pre-paid credits, contact the **Resource Caregiver Warmline** (808-545-1130 or RCGSupportServices@catholiccharitieshawaii.org)
- To add more credits, contact the **Resource Caregiver Warmline**
- To receive training hour credits, upload training certificate to your RCG Licensing Portal account

Lending Library

- Review the list of all available pre-recorded trainings on the RCG Website then contact the **Resource Caregiver Warmline** (808-545-1130 or RCGSupportServices@catholiccharitieshawaii.org) and a DVD will be mailed to you
- To receive training hour credits, complete the short quiz in the Vimeo Description box **OR** complete the “DHS Training Certification” form (if you were not provided with a certificate) and upload to your RCG Licensing Portal account

The Parent Line (Department of Health Service)

- The Parent Line offers **FREE** monthly virtual trainings. All trainings have been approved by DHS for resource caregivers to earn training hour credits
- Please visit <http://www.theparentline.org/> or call them at (808) 526-1222 for their monthly flyer which includes trainings offered (*Registration is processed by calling The Parent Line*)
- To receive training hour credits, upload your training certificate **OR** complete the “DHS Training Certification” form (if you were not provided with a certificate) and upload to your RCG Licensing Portal account

Patch Hawaii (DHS Child Care Licensing Service)

- Create an account at: <https://collabornation.net/login/patchhawaii>
- For step-by-step instructions to create a **FREE** account, visit www.patchhawaii.org and click on the “Train with Patch” tab, scroll down and click on “Instructions to Register for Patch Online Course”
- To see a list of **FREE** courses available, visit www.patchhawaii.org and click on the “Train with Patch” tab, scroll down and click on “Training Catalog”
- To receive training hour credits, upload your training certificate **OR** complete the “DHS Training Certification” form (only if you did not receive a certificate) and upload to your RCG Licensing Portal account

CapLEARN (Child Welfare Capacity Building Collaborative)

- To create a FREE account, visit [Register Now | Capacity Building Collaborative Learning Management System \(childwelfare.gov\)](#)
- Scroll down and click on [“National Training and Development Curriculum for Foster and Adoptive Parents”](#)
- Click on the “Right-Time Training for NTDC Participants”
- Enroll in any of the courses, once complete receive your training certificate **OR** complete the “DHS Training Certification” form (only if you did not receive a certificate) and upload to your RCG Licensing Portal account

Support Groups

- Visit the “support groups” page at <https://rcg.hawaii.gov> to register and see a list of all upcoming support groups
- You will receive 1.50 hours towards your yearly ongoing training hours for attending (**maximum of 4 support groups per year/6 hours total credit**)
- After attending a support group, request your ongoing training hours certificate from the Resource Caregiver Support Services provider (Catholic Charities Hawaii) via the Warm Line.

Attending/Participation Youth Services

- You may also receive 1.00 training hour credit, per year, for attending and supporting the youth at any of the following: a review or permanency court hearing, participate in an Ohana Conference or Youth Circle, attend an IEP meeting, and/or supervise a visit.
- Only 1.00 ongoing training hour credit is available per service listed in the first bullet above. (**maximum of 4 training hour credits can be issued per resource caregiver in one year**)
- Please provide a written summary to Resource Caregiver Warmline including the date, time, and location of the event (from list in first bullet) that you are requesting training hour credits
- Request your ongoing training hours certificate by contacting the Resource Caregiver Warm Line either by phone (**1-866-545-0882**) or email (**warmline@catholiccharitieshawaii.org**)

Resource Caregiver Warm Line

Support Services and Information for Resource Caregivers (including Hale Malama RCG’s), Adoptive Parents, Guardianship Parents, ICPC Families, Parents & CWS Contracted Shelter Staff
7-days a week from 8:30 a.m. – 10:00 p.m.

The Resource Caregiver Warm Line is a number you can call for foster care information, referrals, & telephone support. You can find more information on support group schedules, trainings, and other resources by visiting the DHS informational website for all Hawaii resource caregivers at: <https://rcg.hawaii.gov>

Call: (808) 545-1130 (Oahu) or 1-866-545-0882 (Toll-free for Neighbor Islands)

E-mail: WarmLine@CatholicCharitiesHawaii.org